



Charney Manor

conference and
retreat centre

Accessibility Guide for Charney Manor

sales@charneymanor.com, 01235 868206, www.charneymanor.com

Contact for accessibility enquiries: Louise Trinder



Welcome

Charney Manor is an idyllic and peaceful retreat set in the Oxfordshire countryside. Some parts of the manor house date back to the thirteenth century, and it is regarded as a haven of tranquillity where people from across the country can come for reflection, renewal and relaxation. With its refurbished and comfortable rooms, tempting meals and delightful grounds, Charney Manor provides a warm welcome to its guests throughout the year. The manor house has a range of facilities and is available for conferences, group retreats and training events. The Manor itself has the ability to sleep 35 residents with an additional 12 in Gillett's cottage. All groups have catering to their own specifications.

At a Glance

Level Access

- There is level access from the main entrance to:
 - Main reception
 - Bedroom: We have two bedrooms that are fully accessible - numbers 21 and 22
 - Dining Table
 - Public Toilet
 - Charney Gardens
 - Garden Smoking Area

Bedrooms

- We have non-allergic bedding.

Level access bedrooms

- From the main entrance to the bedroom, there is level access.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.
- The bathroom has a level access shower.

Hearing

- Some (bedroom) TVs have subtitles.
- We have a hearing loop in both meeting rooms.
- Some staff have disability awareness training.

Visual

- Some parts of the venue have low lighting.

General

- Staff are available 24 hours a day.

- Some staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Charney Manor
Charney Bassett
Wantage
OX12 0EJ



Travel by public transport

- Because we are in a beautiful but remote rural location, we are not served directly by public transport. The nearest railway station is Didcot Parkway and it's a twenty minute taxi ride from there. The Stagecoach S6 bus between Oxford and Swindon serves the neighbouring village of Southmoor which is a three mile walk away. There is no taxi service in this village.



Travel by taxi

- You can get a taxi with Station Cars by calling 07484 625301. The taxi company has a wheelchair accessible vehicle.



Parking

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- From the car park to the entrance, there is level access. The route is 4000mm wide, or more.

Arrival



Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 900mm wide, or more.



Main entrance

- The main entrance has level access.
- The door is 1100mm wide.
- The front door is very heavy. We will make sure it is wide open before arrival if required.



Main front door of Manor House

Getting around inside

Visual Impairment - General Information

- Some parts of the venue have low lighting.



Lift

- We have 1 lift.
- You can get a lift to all floors.

Lift to barn meeting room

- The lift door is 900mm wide.
- The lift is 850mm wide. The lift is 1500mm deep.
- The lift says the floor number at each floor.
- The lift shows the floor number, at each floor.
- The lift holds two people, one of whom can be in a wheelchair. It is self operated by holding down buttons.



Lift to Barn meeting room

Main reception

- From the main entrance to reception, there is level access. The door is 760mm wide.
- The check-in desk has a low section for wheelchair users. You can sit down at reception.



Entrance to Reception

Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, wall lights, bedside lamps, desk or table lamps and natural daylight.
- Lights are LED and traditional filament. Some TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- Some bedrooms have fitted carpets.

- On request we stop using air fresheners for guests. Our laundry detergents are hypoallergenic and we can also give details of our cleaning products on request. We don't use feathers in any of our bedding.
- We can move the bedroom furniture, to improve accessibility.
- From the main entrance to this area, there is level access.



Accessible bedrooms

Accessible bedroom We have two bedrooms that are fully accessible - numbers 21 and 22

- The route to the bedroom is 850mm wide, or more. The bedroom door is 820mm wide. There is 1200mm at the side of the bed. The bed is 600mm high. There is 0mm under the bed.
- There is a low clothes rail. You can use the rail sitting down.
- The bedroom is flexible (either double or twin). The bathroom is ensuite. The bathroom door is 820mm wide.
- The bathroom has a separate shower. The shower has a seat. The shower has a handrail.
- The bathroom has a bath.
- The bathroom has a level access shower. The level access shower has a seat. There is a shower chair available. The level access shower has handrails.
- The toilets have handrails. The direction of transfer onto the toilet is to the right. There is 1000mm at the side of the toilet.
- There is 1000mm in front of the toilet. The toilet seat is 45mm high.
- The basin is 75mm high. The taps are lever operated. There is space under the basin, with no pedestal or boxing.



Accessible bathroom 22

Lounge

Guest Lounge



Guest Lounge

Public toilet

Public Toilet

- From the main entrance to the public toilet, there is level access. The route is 820mm wide, or more.
- The toilet door is 820mm wide.
- The direction of transfer onto the toilet is to the front only.
- There is 800mm in front of the toilet. The toilet seat is 720mm high.

Place to eat and drink

Dining Room

- From the main entrance to the dining area, there is level access. There is a permanent ramp. The route is 820mm wide, or more. The door is 820mm wide.
- To get to a table, there are no steps.
- If you need table service, staff can help you.
- There is no background music.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), nut free, low fat, low sodium, vegan, kosher and halal specific diets.
- Our chefs design a bespoke menu for all our groups depending on their requirements



Dining Room



Ramp to dining room

Getting around outside

Charney Gardens

- From the main entrance to the gardens, there is level access.
- The route is 1200mm wide, or more.



Gardens at Charney Manor

Smoking

Garden Smoking Area

- From the main entrance to the smoking area, there is level access. The route is 820mm wide, or more.
- The entrance is 1200mm wide.

Customer care support

Accessibility equipment

- We have a hearing loop in both meeting rooms.
- The nearest toilet area for assistance dogs is in the garden
- We have an EV charging point. Or we can provide a mains charging point.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Customer care support

- Some staff have disability awareness training.
- Staff are available 24 hours a day.
- The office is normally manned between 9am and 8pm. There are emergency contacts outside these hours.
- We have other services for people with accessibility requirements.
- We could advise anyone with accessibility issues to contact us in advance to see how we can best help.